

Mobile and Web Application

Time2Eat mobile app and web browser application, supports a consistent ordering experience across multiple customer devices. The app supports loyalty & rewards. Both App and Web App are a food and drink ordering solution when paired with a Kitchen Management Screen (KMS) and Customer Collection Screen.



Core Features

The App & Web App:

- Click & Collect (Order Now and Pre-order), table service. Delivery and Scan & Go (App Only)
- Menu browsing across single or multiple outlets with real-time item visibility
- Detailed item descriptions with nutritional and allergen information
- Multiple payment methods: Stored cards, Apple/Google pay, prepaid balances, subsidy (App Only)
- QR-based order authentication for fast and accurate order collection
- Secure user login via QR codes and Single Sign-On (SSO)
- Built-in promotions, loyalty, rewards (App Only), and up-selling features
- Marketing Campaigns: App Notifications, App banners and news feed.
- Integrated user feedback linked to orders and overall experience
- Our UX Complies with the European Accessibility Act (EAA)



Time2Eat

Enterprise-Grade Security Across Mobile and Web Applications

Time2Eat's Mobile and Web Application are built with enterprise-level security and performance standards to ensure safe, reliable, and seamless workplace dining experiences.

- Single Sign-On (SSO)
- End-to-End Data Encryption
- Automatic Session Expiration
- Annual Penetration Testing

Platform Compatibility

For optimal performance and security, the Time2Eat Mobile App supports the following minimum operating system versions:

- Android: Version 8.0 and above
- iOS: Version 15.5 and above

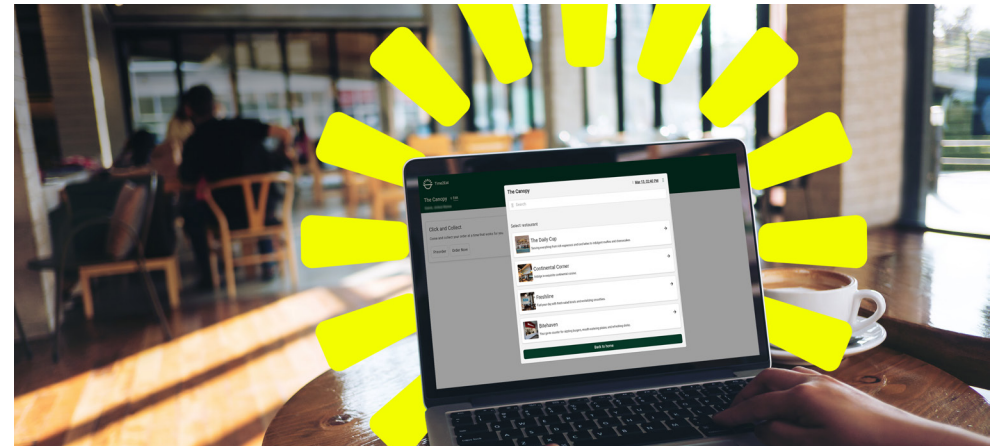
Connectivity Requirements

To ensure a smooth ordering and browsing experience across both the Mobile App and Web Application :

- Minimum network bandwidth: 10 Mbps per user

What Sets the Web App Apart

- No app download required, secure access via URL or QR code
- Works across mobile, tablet, and desktop devices
- Same menus, pricing, and ordering flows as the mobile app
- Login via Single Sign-On (SSO) and QR-based authentication
- Suitable for guests and users with restricted app downloads



Installation and Ongoing Support

From onboarding and configuration to day-to-day support, the Time2Eat Mobile and Web App are managed through dedicated teams and backed by recognised cyber security accreditations and credentials, ensuring a secure and reliable service.

Ready to bring Time2Eat Mobile and Web Ordering to your cafeteria?
Reach out to us at time2eat@compass-group.co.uk to explore how Time2Eat can fit your food operations.

