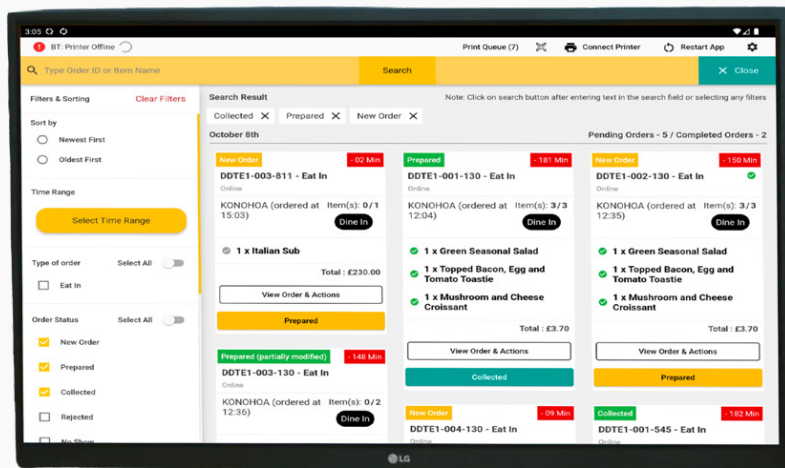


Kitchen Management Screen (KMS)

Time2Eat Kitchen Management System (KMS) manages and routes orders from multiple ordering channels to the preparation teams, giving a clear, real-time overview and control of service pace. Designed for busy food courts, cafés, and multi-outlet operations, supporting staff organise preparation, coordinate between stations to keep service running smoothly during busy periods. KMS integrates with POS, MPOS, Kiosk, Time2Eat Mobile and Web App, and Customer Collection Screen to support consistent order preparation and fulfillment across channels.



Core Features

- Real-time order receiving from POS (Windows/Tablet/Mobile), Kiosk, Mobile and Web App
- Clear order status tracking including Prepared, Collected, Rejected, and no-show
- Configurable role-based kitchen views aligned to different kitchen workflows
- Intelligent order distribution across kitchen stations
- Item-level and order-level status updates
- Flexible filtering and search to prioritise active orders during busy service periods
- Support for multiple service types such as dine-in, takeaway, and delivery
- Kitchen order ticket and summary printing support
- Individual item label printing for accurate preparation, packing, and handover
- Real-time item availability and out-of-stock updates across ordering channels
- Order cancellation option to manage no-shows and resolve user errors



Time2Eat

Version: 1: 11th March

Hardware Specifications

Processor	Qualcomm® Snapdragon™ QCS6490
Operating System	Android 14 with Google Play Services (AOSP capable) and EloView content deployment and management. Upgrade to Android 16 and planned upgrade to Android 18 available with OS 360 subscription.
Storage	64GB
Memory	8GB
Power Input	AC input voltage: 100–240 VAC; Input frequency: 50–60 Hz
Power Consumption	ON: 15.2W, SLEEP: 2.0W, OFF: 0.2W
Active Display Area	18.74" × 10.54" / 476 mm × 268 mm
Resolution	1920 × 1080 @ 60Hz
Touch Technology	TouchPro® PCAP (Projected Capacitive) – up to 10 simultaneous touches
Ethernet	1 × LAN (Gigabit Ethernet)
Wi-Fi	802.11 a/b/g/n/ac/ax; Bluetooth 5.2
I/O Port	1 × USB 3.0 (900mA), Type-C USB output, Micro SD slot, GPIO, 1 × LAN (Gigabit), DC in, 4 × Micro-USB 2.0 Elo Edge Connect ports
Audio	2 × built-in digital microphones; 2 × 1.5W speakers
Camera	8MP webcam, Max resolution 3200 × 2400 @ 30fps, Auto Focus

I/O Port	1 × USB 3.0 (900mA), Type-C USB output, Micro SD slot, GPIO, 1 × LAN (Gigabit), DC in, 4 × Micro-USB 2.0 Elo Edge Connect ports
Audio	2 × built-in digital microphones; 2 × 1.5W speakers
Camera	8MP webcam, Max resolution 3200 × 2400 @ 30fps, Auto Focus
Dimensions (Size)	Unpackaged: 20.7" × 12.8" × 1.2" / 524.8 mm × 324.8 mm × 29.7 mm
Weight	Unpackaged: 8.4 lbs / 3.8 kg

Installation Requirements

The following hardware installation requirements must be met to ensure optimal performance.

- A LAN network connection with a minimum speed of 20 Mbps (up/down) is recommended.
- One double 13-amp power socket is recommended.
- An Ethernet data port should be installed within one meter of the power socket.

Ongoing Support

From initial setup to day-to-day operations, the Kitchen Management System (KMS) is supported by dedicated implementation and support teams. Configuration, onboarding, and ongoing assistance are delivered alongside recognised cyber security accreditations and credentials, ensuring a reliable setup and uninterrupted kitchen operations.

Ready to bring Time2Eat Customer Collection Screen to your cafeteria?
Reach out to us at time2eat@compass-group.co.uk to explore how Time2Eat can fit your food operations.

